



IMMIMOMS Weekly 4 - Skill English Practice Challenge

CLB 4-6

Week: 12 Theme: Visiting a Tourist Attraction



One Activity a Day • Build Your Skills Every Week!

MONDAY



Listening

Listen and Understand

Listen to the short audio and answer the questions

Scan to Listen



? QUESTIONS:

Listening Comprehension Questions

1. Does the admission include all the exhibits?
2. When is the last admission?
3. How often do the guided tours start? How long are they?
4. Is it possible to take photos in the museum?
5. Is the audio guide available with admission? How much is it?
6. Is the upper floor wheelchair accessible?
7. Where can you get a light meal?
8. How long is the combination ticket valid for?
9. How challenging is the trail?
10. How often does the shuttle leave for town?

DONE!



Minutes spent

—

TUESDAY



Speaking

Speak and Express

Topic: Goal:
Practise asking polite questions and getting information at a tourist attraction.

Role-play: Visitor and Information Desk Worker

Visitor: Hello. I'm visiting for the first time. Could you tell me what I can see here?

Employee: Of course. We have several exhibits and a guided tour every afternoon.

Visitor: That sounds interesting. How long does the tour take?

Employee: It takes about one hour.

Visitor: Great. Where can I buy tickets?

Employee: You can buy them at the front desk or online.



? GUIDING QUESTIONS:

About tickets:

- How much is admission?
- Do you offer discounts for families or students?
- Can I buy tickets online?
- Is there a fee for children?

About the attraction:

- What can I see here?
- How long does the visit usually take?
- Is there a guided tour?
- What is the most popular attraction?

About directions:

- Where is the washroom?
- Where can I find the gift shop?
- How do I get to the main exhibit?
- Is there a place to eat nearby?

DONE!



Minutes spent

—

WEDNESDAY



Reading

Read and Understand

Read the short article and answer the questions.

Article:

Welcome to Lakeside Heritage Museum

? COMPREHENSION QUESTIONS:

Reading Questions

1. What time does the museum open on weekdays?
2. How much does a ticket cost for a 10-year-old child?
3. Where can visitors get a map?
4. Are visitors allowed to bring coffee inside?
5. When are guided tours available?

DONE!



Minutes spent

—

THURSDAY



Writing

Write and Share:

Topic:

Goal:

Write about a tourist attraction you visited or would like to visit.

Writing Prompt:

Describe a memorable visit to a tourist attraction. Include:

- Where you went
- When you visited
- Who you went with
- What you saw or did
- Why the visit was special

? GUIDING QUESTIONS:

Paragraph Writing Structure

1: Introduction: Name the place / Explain when you visited

Example:

Last summer, I visited Niagara Falls with my family. It was one of the most exciting places I have ever seen.

2: Details: Describe activities and things you saw

Example:

We walked near the falls, took many photos, and visited the observation deck. The view was amazing.

3: Conclusion: Explain your feelings / Sum up the paragraph

Example:

I will always remember this trip because I spent quality time with my family and experienced something beautiful.

DONE!



Minutes spent

—

Words, words, words

Word	Phrase	Meaning
admission	the cost to enter a place	
visitor centre	a place where tourists get information	
guided tour	a tour with a person who explains information	
exhibit	an object or collection shown to visitors	
entrance	the place where you enter	
map	a picture showing locations	

Example:
Admission is \$15 for adults.
Stop at the visitor centre first.
We joined a guided tour of the castle.
The dinosaur exhibit is very popular.
The main entrance is on the left.
You can get a free map at the front desk.

Celebrate Your Progress

After completing this challenge, answer:

1. What new words did you learn this week?
2. Can you ask questions at a tourist attraction in English?
3. What tourist attraction would you like to visit in Canada?
4. What information do you usually look for before visiting a place?



CANADA TIP

Exploring Canadian Attractions

Canada has many famous tourist attractions, including national parks, museums, historic sites, and natural landmarks. Many communities offer free or low-cost activities for families, such as local festivals, walking tours, and cultural events.

When visiting a new place in Canada:

- Check opening hours before you go.
- Look for visitor information centres.
- Ask questions if you need help.
- Read signs carefully to understand rules.



IMMIMOMS Weekly 4 - Skill English Practice Challenge

CLB 4-6

Week: 12 Theme: Visiting a Tourist Attraction

One Activity a Day • Build Your Skills Every Week!

Listening: notes:

Speaking: notes

Reading

Welcome to Lakeside Heritage Museum

Opening Hours:

Monday–Friday: 9:00 a.m.–5:00 p.m.

Saturday–Sunday: 10:00 a.m.–6:00 p.m.

Tickets:

Adults: \$12

Children (6–12): \$6

Children under 6: Free

Visitor Information:

- Please do not touch the exhibits.
- Photography is allowed in most areas.
- Food and drinks are not permitted inside the museum.
- Free maps are available at the entrance.
- Guided tours begin every Saturday at 2:00 p.m.

Notes:

Writing: notes



www.immimoms.com

Collect all 52 weekly challenges at www.immimoms.com

WEEK / 52 COMPLETED



IMMIMOMS Weekly 4 - Skill English Practice Challenge

CLB 4-6

Week: 7 Theme: Making Complaints



One Activity a Day • Build Your Skills Every Week!

MONDAY

Listening

Listen and Understand

Listen to the short audio and answer the questions

Scan to Listen

? QUESTIONS:

- While You Listen
- Listen for:
- What problem does the customer have?
- What expressions does the customer use?
- What solution does the employee offer?
- After You Listen
- Answer these questions.
- What was the customer's complaint?
- How did the employee respond?
- Was the customer satisfied?
- Which polite phrases did you hear?

DONE!

Minutes spent
—

TUESDAY

Speaking

Speak and Express
Topic: Making Complaints

Useful Expressions

- I'd like to make a complaint.
- There's a problem with this product.
- It doesn't work properly.
- I bought it yesterday.
- I still have the receipt.
- Could you help me?
- I'd like a replacement.
- I'd like a refund.
- Could you repair it?
- Thank you for your help.

? GUIDING QUESTIONS:

Imagine you bought a coffee maker yesterday, but it doesn't turn on.

Role-play a conversation between you and a customer service representative.

Include:

- when you bought it
- what the problem is
- whether you have the receipt
- what solution you want

Try speaking for 1-2 minutes.

DONE!

Minutes spent
—

WEDNESDAY

Reading

Read and Understand

Read the short article and answer the questions.

Article:
The Broken Toaster

? COMPREHENSION QUESTIONS:

- What did Maria buy?
- What was wrong with it?
- What did she bring to the store?
- What solution did the store offer?
- Why was Maria happy?

DONE!

Minutes spent
—

THURSDAY

Writing

Write and Share:
Topic:

Write 8-10 sentences about a time you had a problem with a product or service.

? GUIDING QUESTIONS:

If you have never experienced this, imagine one.

Include:

- what you bought
- where you bought it
- what the problem was
- what you said
- how the employee responded
- whether the problem was solved

DONE!

Minutes spent
—

Word - Meaning

complaint: saying you are unhappy about something
defective: not working correctly
receipt: proof that you bought something
replacement: a new item instead of the broken one
refund: money returned after returning a product
repair: to fix something

customer service: department that helps customers
apologize: to say sorry
inconvenience: a problem or trouble
solution: a way to solve a problem



CANADA TIP

In Canada, customer service representatives usually appreciate polite communication. Using expressions such as "Excuse me," "Could you help me?" "Would it be possible...?" and "Thank you" often leads to a more positive conversation. Keeping your receipt also makes exchanges, refunds, and warranty claims much easier.

Celebrate Your Progress

- What was easy?
- What was difficult?
- Three new words:
- My goal for next week:



IMMIMOMS Weekly 4 - Skill English Practice Challenge

CLB 4-6

Week: 7 Theme: Making Complaints

One Activity a Day • Build Your Skills Every Week!

Listening: notes:

Speaking: notes

Reading

The Broken Toaster

Maria bought a new toaster during a weekend sale. When she got home, she plugged it in, but it didn't work. She checked the outlet, but the toaster still wouldn't turn on. The next day, she returned to the store with the receipt. She explained the problem politely to the customer service representative.

The employee apologized for the inconvenience and tested the toaster. It was defective, so the store offered Maria a replacement. She accepted the new toaster and thanked the employee for solving the problem quickly.

Maria was happy because she stayed calm and polite throughout the conversation.

Notes:

Writing: notes



www.immimoms.com

Collect all 52 weekly challenges at www.immimoms.com

WEEK / 52 COMPLETED

